



Frequently Asked Questions

What are the hours of the Snoozeum? Check-In generally begins at 5:30 p.m. The Snoozeum ends at 8:30 a.m. the following day.

What will we do during the evening? You can experience the Museum at your own pace throughout the evening. You will not be scheduled for specific workshops. Activities will be scheduled throughout the evening. Omnimax® films and temporary exhibits are available for an additional fee. A program schedule will be sent to group leaders prior to the event.

Will my scout troop earn a badge? Snoozeum programming is not geared specifically to any scout badge, but a Snoozeum patch is included in admission.

How does Check-In work the night of the event? Present your ticket (sent to group leaders about 3 weeks before the event) and signed release form to the Check-In staff. You will be given a program for the evening that includes the times and locations of all activities and other important information. You will be given a color coded wrist band that indicates when you are scheduled for snack and breakfast. Our volunteers will help you find your assigned sleeping area to deposit your gear.

Does the whole group need to check in together? No. If you have your tickets and properly signed release forms, you may check in and enter the Museum. Late arrivals are permitted.

Can I check in late? Yes. You may check in at the Snoozeum Information Table.

Where do I park my car and where do I enter the Museum? Please park in the Museum's indoor garage. Parking is an additional fee. The entrance into the Museum leads directly to the Entry Hall, where you will check in.

What if my group is arriving via bus? The bus should drop off and pick up your group members at the circle drive on the north side of the Museum on 57th Street (NOT the Group Entrance). There are two kiosk entrances on the north lawn (marked "Main Entrance") that lead into the Entry Hall.

What do I need to bring with me? We recommend bringing a sleeping bag or bed roll and pillow. You may bring an air mattress if you wish (electricity is available). Please do not bring pajamas (we recommend t-shirts, shorts, sweat shirts and/or sweat pants). All participants must wear a shirt and pants at all times. Also bring a toothbrush, washcloth, small towel and other toiletries.

Can I bring food or drink? Please do not bring any food or drink with you to the Museum. We have a snack and continental breakfast scheduled during your visit (both are included in the cost of the Snoozeum). Exceptions are made if you have specific food allergies.

Can I bring an inflatable mattress? Yes. There are outlets around to use. Please do not blow it up until you go to bed.

Will there be any restaurants open so we can buy dinner? You may purchase a light dinner (burgers, pizza, salads, sandwiches) at the Brain Food Court in the early part of the evening.

Where do I store my gear while I'm exploring the Museum? Leave your gear in your assigned sleeping area. Please don't unpack before lights out. We don't want people walking on your things to see the exhibits.

Can I plug something in overnight? Although we have a lot of plugs around, they don't all stay on all night. Please call the Snoozeum Hotline to make arrangements: (773) 684-9844, ext 2687. Leave a message and someone will return your call promptly.

Can I sleep anywhere in the entire building? For safety, we will assign you an exhibit area to sleep in. If your group sleeps in an area other than your pre-assigned one, you will be asked to move. If you have a problem or concern about your sleeping area please contact a Museum staff member.

Where do I get a Snoozeum T-shirt? T-shirts may not be pre-purchased, but you can buy one in the Museum Store.

Will the Museum Store be open? Yes. Check your program schedule that night for the exact time.

Can we wander and explore the Museum all night? We're afraid we have to say no to that one. The Museum will be dark and Snoozeum participants will be sleeping throughout the building,

Can we stay up all night? If your idea of a sleepover is cards and chips until 3 am, we have a designated area where you can indulge. An adult must accompany children.

Does it get dark after the lights go out? Not really. Safety lights remain on in all exhibits. Some areas are darker than others. If you have trouble getting to sleep, we have complimentary sleep masks.

Does the Museum get cold at night? The Museum is a very large and a very old building. The temperature will vary from area to area. We recommend you bring layers.

Is first aid available? Staff trained in first aid will be available throughout the entire evening. Should you have a need for first aid, please notify any Museum staff member.

What if I need to contact someone who is attending the event? Call our 24 hour Security Desk at (773) 684-9844, Ext. 2320.

Questions before the event date? Call the Snoozeum hotline at (773) 684-9844, Ext. 2687.